

Registering in the New TWIA Policyholder Portal

This guide demonstrates how to register in TWIA Policyholder Portal.

1. To start, navigate to www.twia.org, select “Property Owners.”

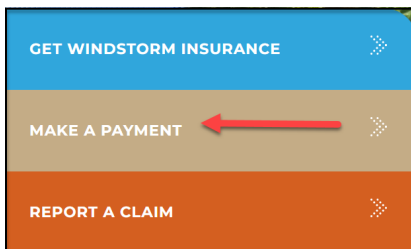


PROPERTY OWNERS ▾

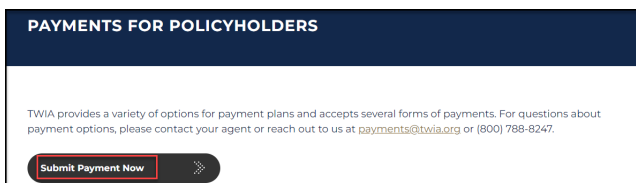
2. In the drop-down menu select “Property Owners Hub.”



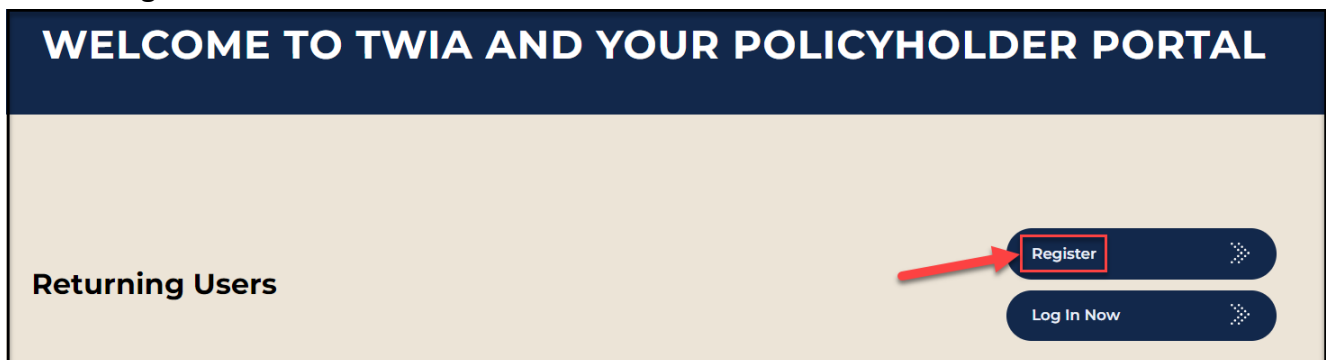
3. Select “Make a Payment.”



4. Select “Submit Payment Now.”



5. Select “Register.”



6. On the New User Registration and Enrollment page, enter the requested information and then select "Submit." ***Please note the name, email address and zip code must match what your agent entered previously. You will also need either your policy number or offer number. If you receive any errors, please contact your agent to make corrections.

New User Registration and Enrollment

Policyholder Email Address: *
bob@smith.com

Confirm Policyholder Email Address: *
bob@smith.com

Policyholder First Name: *
Bob

Policyholder Last Name: *
Smith

Policy Number/Offer Number: *
0005623370

Mailing Address Zip Code: *
77550

I'm not a robot

By checking this box, you are affirming that you are a TWIA policyholder and you acknowledge and agree to these Terms and Conditions. Unauthorized use of this portal could subject you to legal action.

7. Create a password (please note the password guidelines are listed on the screen below) and then select "Continue."

New User Registration

Please review the information in the fields below for accuracy and create a password. Click "Continue" to move forward with the registration process.

For your security, your password must:

- Be 8 to 22 characters long
- Have at least 1 number
- Have at least 1 uppercase letter
- Have at least 1 lowercase letter
- Not contain your username

First Name
Bob

Last Name
Smith

Username
bsmith

Password


Confirm Password



8. Your registration is successful. Next, you may select “Click Here” to log in to the Policyholder Portal.

Registration Successful

Please [click here](#) to login



The image shows a registration success notification box. It has a dark blue border and a light beige background. At the top, the text "Registration Successful" is centered in a white font. Below this, the text "Please [click here](#) to login" is displayed, with "click here" in blue and underlined. To the right of the text are two logos: the TWIA logo (a blue circle with a white outline of Texas and the letters "TWIA" inside) and the TFPA logo (a blue square with a white outline of Texas and the letters "TFPA" inside).

